



CalvertHealth[®]

State of the Health System

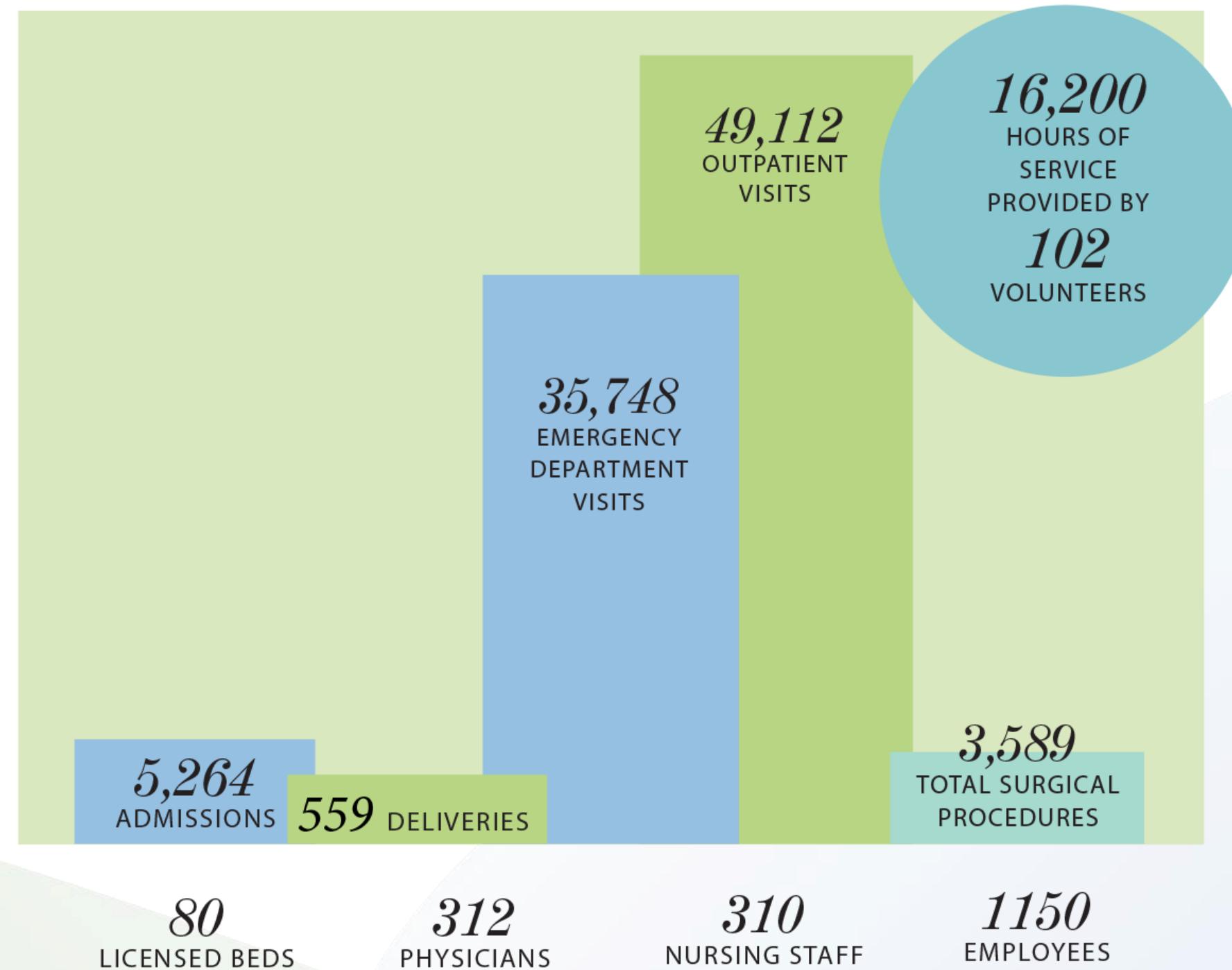
EXCEPTIONAL CARE FOR A *Lifetime*

At CalvertHealth, we believe in delivering care that spans generations. With the warmth of small-town charm and the innovation you'd expect from a trusted healthcare leader.

As an independent community hospital, we invest in programs and services that are important to those we serve.

Over the past five years, CalvertHealth has spent more than \$65 million to add cutting-edge technology, improve facilities and expand services. Additionally, in the past three years, we invested millions per year for community benefit activities including charity care, mission-driven services, health screenings, outreach programs and more.

2023 Year in Review



Awards, Accreditations and Points of Distinction

- Attained re-accreditation from the *American College of Surgeons' Commission on Cancer*, placing CalvertHealth among the **top community cancer programs in the country**.
- Recognized by *U.S. News & World Report* as High Performer for **heart failure, kidney failure, hip fracture, back surgery (spinal fusion)** and **COPD**.
- Earned the *American Heart Association's* **highest honor for Outstanding Stroke Care**, the Gold Plus Achievement Award, for the **eleventh year in a row**.
- **Named one of America's Top 100 for Critical Care** by *Healthgrades* for the third consecutive year.
- Listed as **one of the nation's Top Oncology Programs** by *Becker's Hospital Review*.



Strategic Plan

Background

In January 2023, CalvertHealth embarked on a journey to develop a new 5-Year Strategic Plan.

Our vision was bold and inclusive with the goal to achieve meaningful and lasting results for a thriving workforce and health system.

KEY HIGHLIGHTS:

- More than **500 individuals** were involved in the process including **medical staff, community providers, employees, community members, businesses and key stakeholders.**
- The **key initiatives** align with our **Community Health Needs Assessment.**
- The plan is **comprehensive** and sets the health system on a path for continued future success.

Our Mission

*“To improve the
health & well-being
of those
we serve,”*

Our Vision

“To be the trusted healthcare leader, delivering a lifetime of exceptional care,”

Our Values

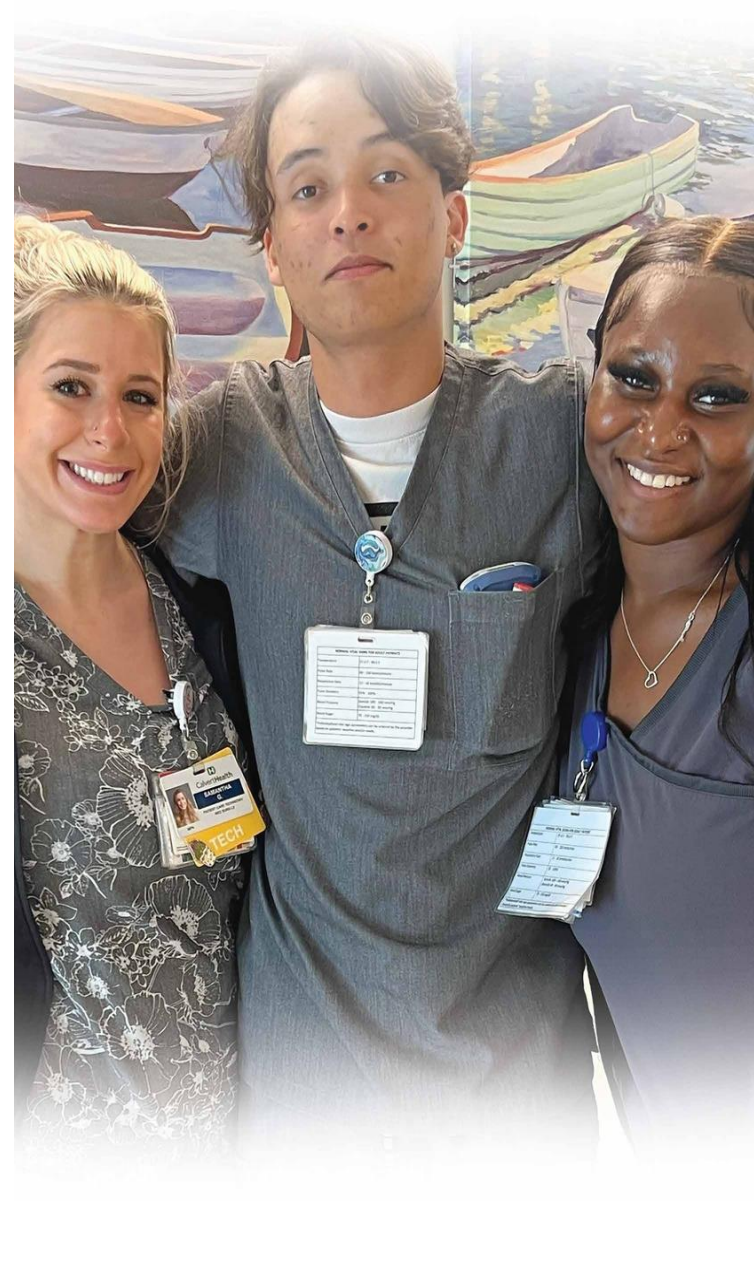
Quality

Compassion

Teamwork

Diversity

Integrity



Our Values

Quality



*“We deliver safe
quality
health care,
setting the bar for
excellence”*

Our Values

Compassion



*“We embody
kindness
and helpfulness,
instilling confidence
in the
care
we provide.”*

Our Values

Teamwork



“We work with a spirit of collaboration, coming together for a common goal.”

Our Values

Diversity



*“We are
committed
to diversity
and inclusion,
welcoming all with respect
and an open mind”*

Our Values

Integrity



*“We uphold the
highest
ethical standards,
earning trust through our
words and
actions,”*

Strategic Initiatives and Priorities

Strategic Initiatives

- 1 Culture and Competence**
Build the organizational structure, standards, processes, and culture to implement the strategy and ensure outstanding performance
- 2 Primary Care**
Grow and maximize the impact of CalvertHealth's aligned Primary Care base
- 3 Outpatient Services**
Build a geographically distributed network to grow services
- 4 Clinical Service Lines**
Build Clinical Service Lines to meet expanding community needs, increase specialty care capabilities, and enhance our reputation
- 5 Community Hospital Care**
Ensure access to Community Hospital Care that exceeds expectations
- 6 Community Partner**
Partner with the community to address shared needs in areas such as transportation, post-acute care, home care, and other community-based services

Strategic Initiatives

1: Culture and Competence



Build the organizational structure, standards, processes and culture to implement the strategy and ensure outstanding performance.



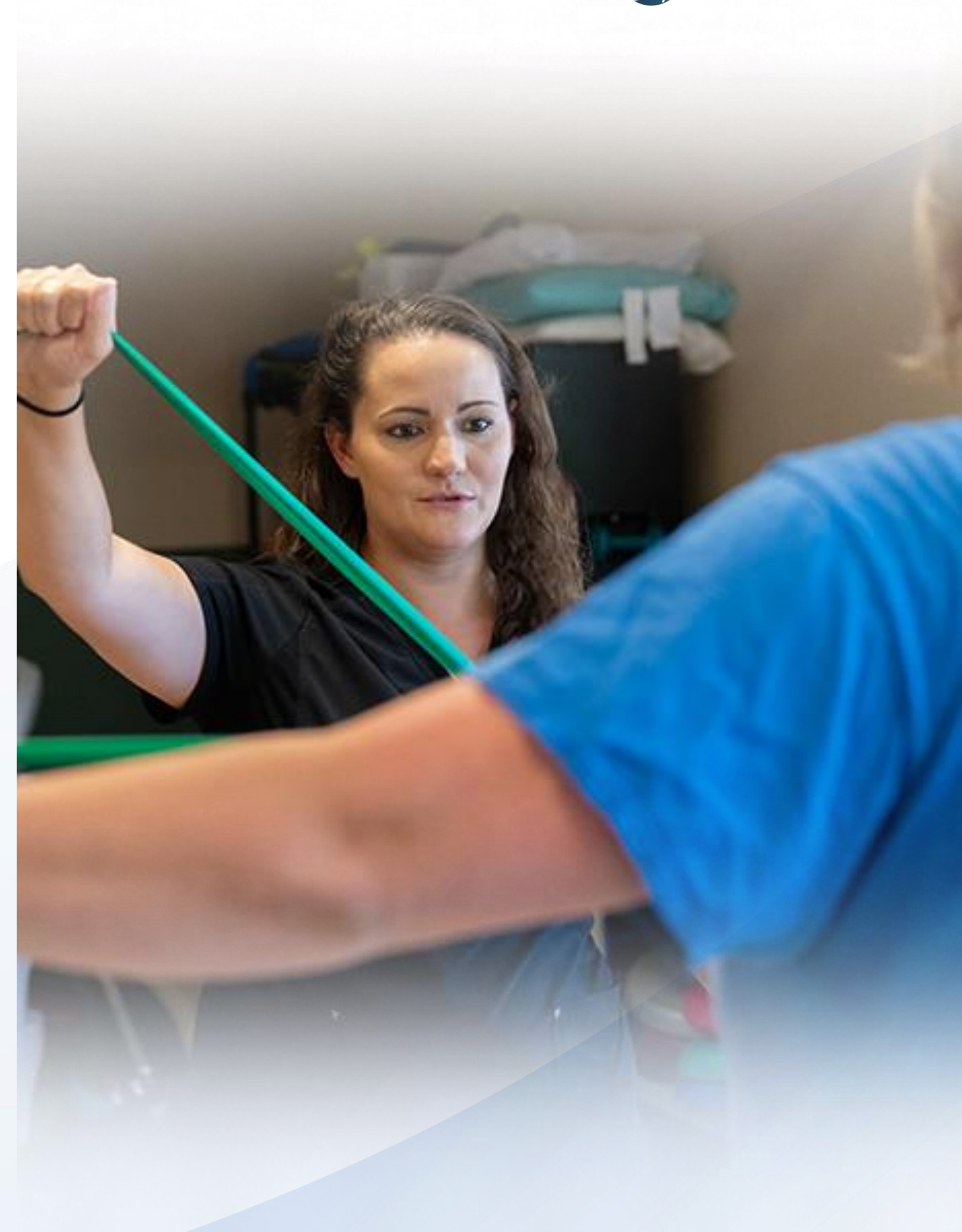


*Secure, grow and maximize
the **impact**
of CalvertHealth's
aligned Primary Care base.*





Build a geographically distributed network to grow services.





*Build Clinical Service Lines to meet expanding community needs, increase specialty care capabilities and **enhance** our reputation.*





Ensure access to
Community Hospital Care
that **exceeds**
expectations.





*Partner in the community
to address shared needs
in such areas as
transportation, post-acute care,
home care, and other
other community-based services.*

