



The Jewel of the Chesapeake Bay
North Beach, Maryland

www.northbeachmd.org



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We appreciate your patience and ask for your support during this process.

This transition will NOT affect your water service!



NEW & IMPROVED WATER/SEWER BILLING PROGRAM: MUNI-LINK!

The Town of North Beach will be implementing a new and improved water/sewer billing program with a proposed "go-live" date of June 27, 2022. **Please be aware that the current water/sewer billing program, including the online payment system, will be shutting down completely on June 8, 2022.** Any automatic charges to your credit cards will not be processed after that date. After, June 8, 2022, you will be responsible for paying any balance due on your water bill by:

- contacting Town Hall to pay over the phone with a credit card
- mailing a check in the pre-printed envelope that was included with your water bill
- mailing a check to the Town of North Beach at PO Box 99, North Beach, MD 20714.

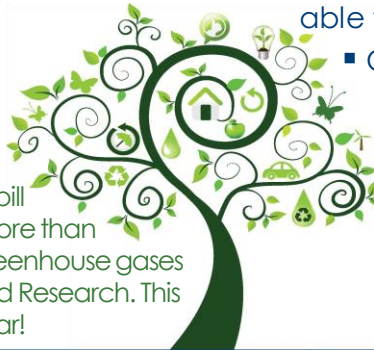
Once the new program goes live, you will receive instructions on signing up for e-billing and how to set up your new customer portal. We recommend you sign up as soon as the new program is available. We will be available to answer any questions you may have during that time.

CUSTOMER PORTAL

The Customer Portal provides you with the opportunity to access your account information and activity. In addition, you will be able to pay your bills using the portal.

- Create your own portal account through self-registration
 - Sign up for eBills
 - View or print your bills
- View your billing, payment, and adjustment history
- View your usage history
 - Pay your bills via Electronic payment

Go Green, Save a Tree



If every American household used eBills and online bill pay, it could reduce solid waste in U.S. landfills by more than 800,000 tons a year and help curb the release of greenhouse gases by 2.1 million tons, according to Javelin Strategy and Research. This could also save an estimated 18.5 million trees a year!

powered by MUNI-LINK

the CONVENIENCE of
**RECEIVING
VIEWING
PAYING YOUR BILL
ONLINE**

No more waiting for the mail. Make your life easy by receiving your bill online. Our e-Bill is a secure way to receive and view your bill online.

By enrolling in e-Billing, you'll conveniently receive an e-mail when your bill is ready for viewing online. Say goodbye to paper bills and hello to convenience.

the many benefits of
eBilling

JUNE 1

Water/Sewer Payments are Due

JUNE 8

Current Online Payment System Shuts Down

JUNE 9-27

Payments Received at Town Hall

JUNE 27

Proposed Go Live Date with New Muni-link

**JUNE 28-
JULY 25**

Sign Up for E-Billing & Set Up Customer Portal

AUG 1

Quarterly Water Bills Processed